



TRAINING

Ongoing Education for Acute Care Nurse Call

Ideacom Mid-America believes that systems are made of Hardware, Software and People. We know that your nurse call solution is not only an important patient safety tool, but essential for maintaining your high standards of patient care. We believe that Ongoing Staff Education is the most effective way to ensure the best care is provided to your patients.

Sessions are customized to end user needs and cover such topics as:

- Nurse Call Devices
- Wireless Devices
- R5 Software Applications
- RTLS Integration
- Reports Integration

Why does my staff need post Go-Live education? - A great example is alarm fatigue. Clinicians become desensitized, overwhelmed or immune to the sound of alarms. Therefore, they will often turn down or turn off the volume. These actions can have serious or even fatal consequences. We can design a process for safe alarm management and response, guidelines for alarm settings and inspection and maintenance of alarm equipped devices to ensure you are covered.

Those customers purchasing education packages are contacted quarterly by a Design and Education Coordinator to assess any training needs and provide reminders of the number of training hours still available on their account.



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